

Hello,

We here at Granite Mountain Water Company want to provide you with an important update regarding the recent water loss issues and our ongoing efforts to manage and protect our shared water resources.

We sincerely appreciate the many customers who have responded by conserving water—your efforts have made a significant difference.

It's important to note that the need to haul water has not been solely due to the leak. Our well has struggled at times to meet the demand, and we have only charged customers for the actual cost of hauling water—nothing more. In fact, Granite Mountain Water Company has not increased water rates in over nine years.

We also want to clarify that there is no crack in the well pump, despite some rumors that have been spreading through the community.

It did take longer than expected to locate the recent water leak. Three separate employees walked the water lines searching for the issue, but it wasn't until the Rural Water Association of Arizona generously assisted us with specialized leak-detection equipment that we were able to identify the problem. Now that the issue has been identified, we have taken full responsibility for the loss and will not be charging the augmentation fees for the June water hauling cost.

As you are aware, we have made five separate attempts to drill new wells in the area. Despite employing the latest drilling technologies and consulting with professional geologists on multiple occasions, we have unfortunately been unable to locate a productive water source.

These efforts have come at significant financial cost, which has been borne entirely by Mrs. Levie. As a small utility company, Granite Mountain Water Company does not generate the level of revenue necessary to absorb such large expenses. Nevertheless, these investments were made in good faith in an effort to improve water availability for our customers.

Unfortunately, we have no control over the water table, which continues to be an ongoing challenge in our region. That said, we strongly encourage all customers to conserve water whenever possible.

Further information regarding the water augmentation fee and billing practices can be found on our website at granitemountainwater.com.

We thank you for your patience and understanding as we continue working to provide the best service possible under challenging conditions.

Thank you for your continued support, conservation efforts, and understanding as we work together to ensure a reliable and sustainable water future for our community.

Sincerely,

Tonya Levie Childers for Mrs. Rae Levie

Granite Mountain Water Company